

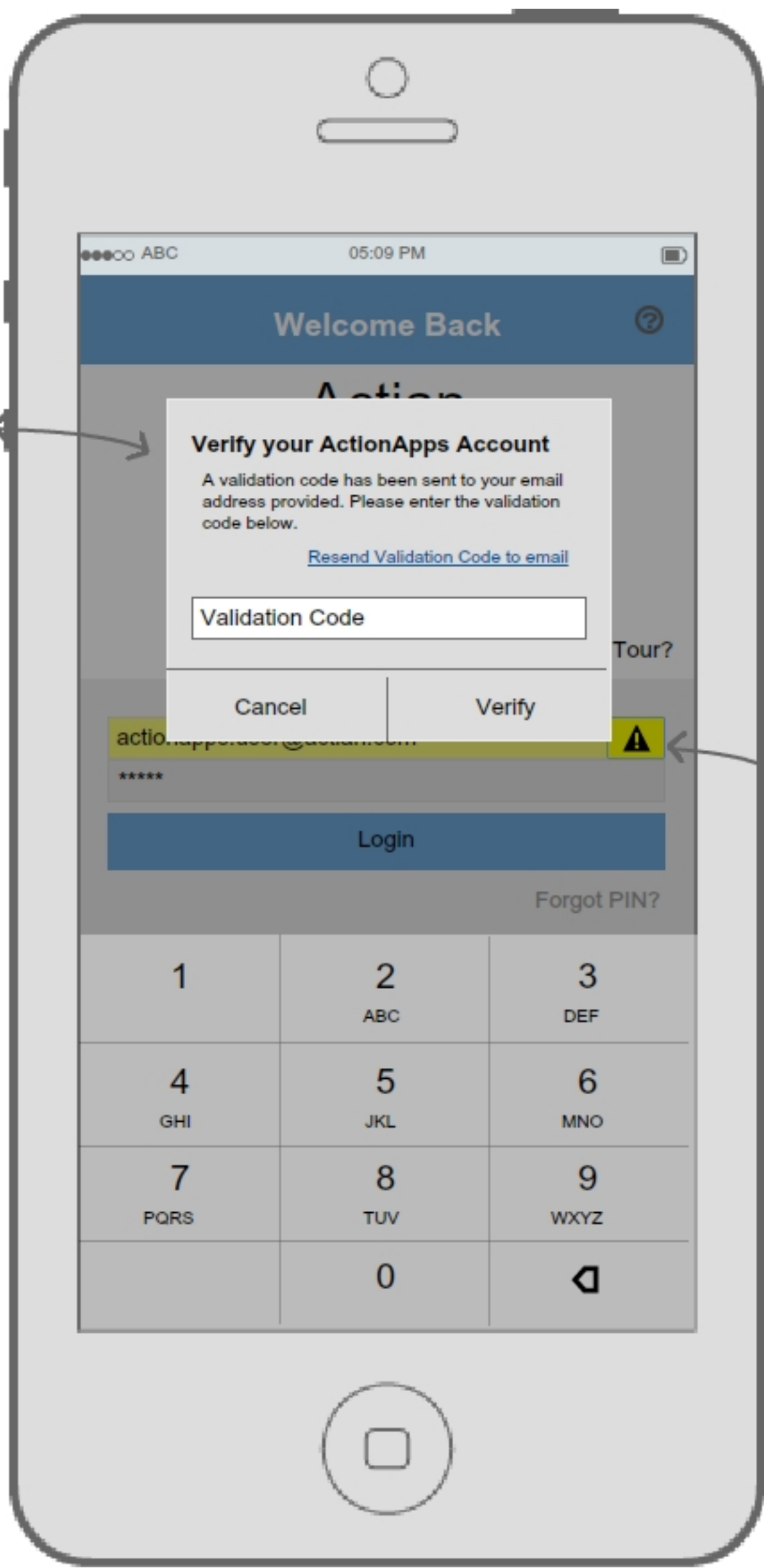
This field is autopopulated with the username used during registration. If the user needs to complete the verification process, a warning icon will appear in the text field (click on "Validation Required Use Case"). The user would tap on the warning icon to see the message.

Validation Required Use Case

The number pad automatically appears as the user enters the app and the focus is in the "Enter PIN" field.

"Forgot your PIN?" link appears below the "Login" button to follow common login design patterns.

Modal window to enter the Validation Code provided by email.



Warning icon for verification issues. The username input box and icon should be highlighted yellow to clear indicate to the user that some action must be taken. User can tap on the icon and it pops open a modal window.

ABC 05:09 PM

Welcome Back ?


# Action

action apps

Take a Tour?


Authentication Failed. 9 retries remaining.

actionapps.user@action.com

\*\*\*\*\* 

Login

Forgot PIN?

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
	0	

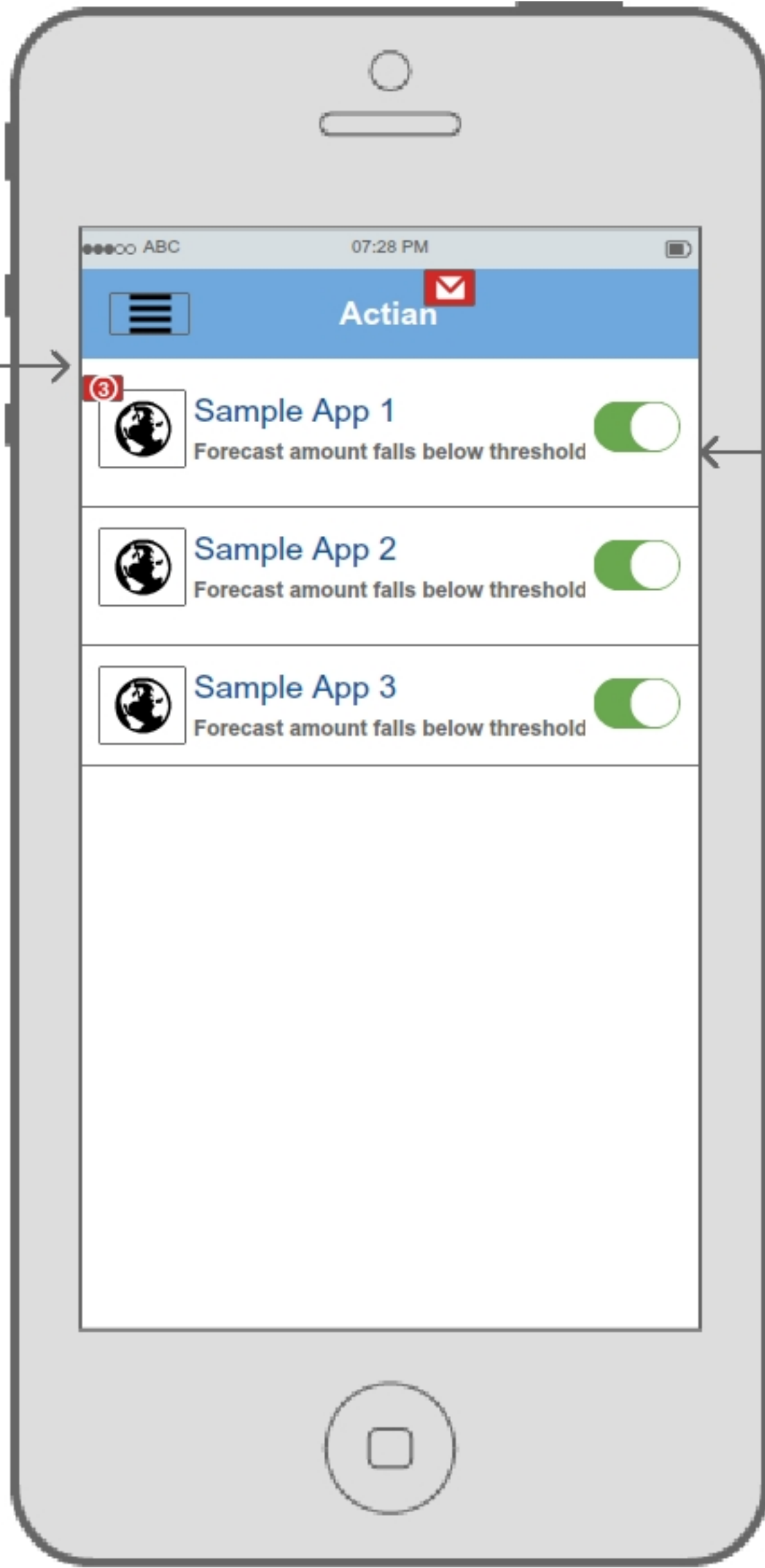
The current ActionApps briefly displays a message at the top of the window that indicates that an authentication failure occurred. This message is very easily missed because the focus on the screen is near the PIN input box instead of at the top of the window.

We recommend clearly displaying an error message above the username when the user tries to login in with an incorrect PIN. When the user clicks in the PIN input box, the error message should disappear.

The loading screen will appear as the data is being loaded in the background for ALL apps.



Apps Completed Loading



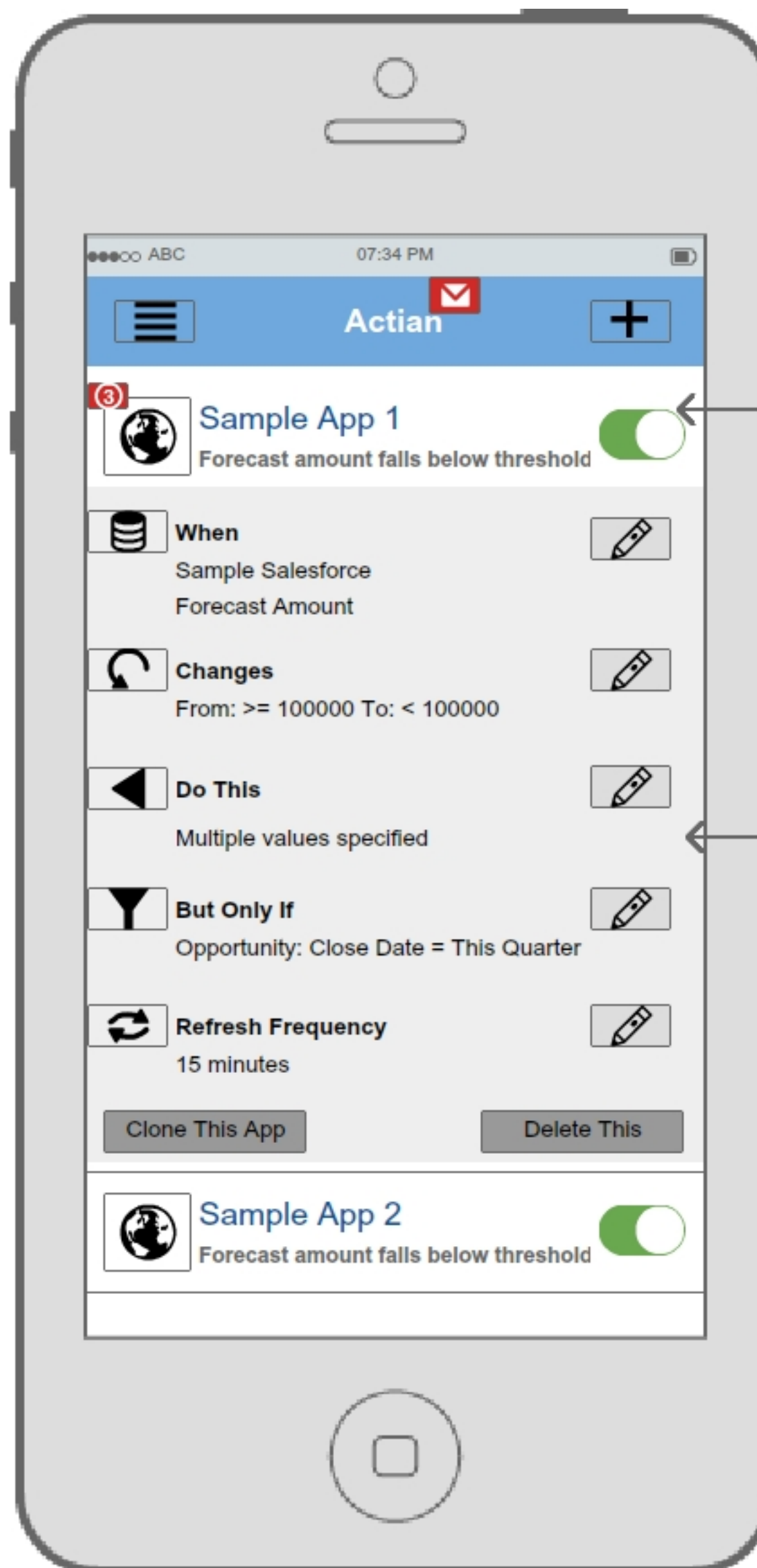
**Results: Filtering**

When a user taps on the results icon on a specific App, the Results page should be filtered down to just that specific App.

Remove the "Edit" icon and make the entire App except for the on/off toggle a tappable area to edit.

We should be making things more streamlined and less confusing.

The more we can take away and still have the customer be successful, the better.



Frequency

Just wanted to illustrate that we should remove the frequency button from above the on/off toggle.

Have them just set the frequency on the edit screen. This frees up real estate and avoids "fat-fingering" options they don't want to click.

The entire configuration option (i.e. "Do This") should be clickable instead of just the edit icon.



ABC

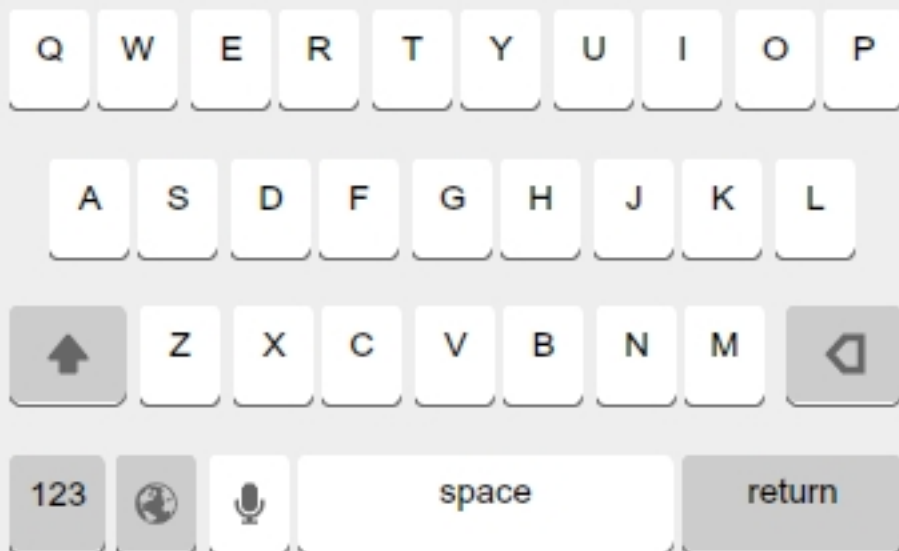
07:44 PM



Action



Rename App



[< Home](#)

## Results

### Sample App 1

September 05, 2014 at 7:38 PM

Sent to: Group B

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#### Action Summary:

The Forecast Amount for Opportunity *Fictitious Opportunity for Fictitious Company* has changed from **\$125,000 to \$99,000**.

The Forecast date is November 31,2014 with a value of \$99,000.

This alert was generated by *Sample Salesforce Application 1*.

#### Sample App 1

07/12/2014 - 19:38

Forecast Amount "Fictitious Opportunity" for "Fictitious Company" has changed.

#### Sample App 1

06/21/2014 - 19:38

Forecast Amount "Fictitious Opportunity" for "Fictitious Company" has changed.

#### Sample App 1

03/01/2014 - 19:38

Forecast Amount "Fictitious Opportunity" for "Fictitious Company" has changed.

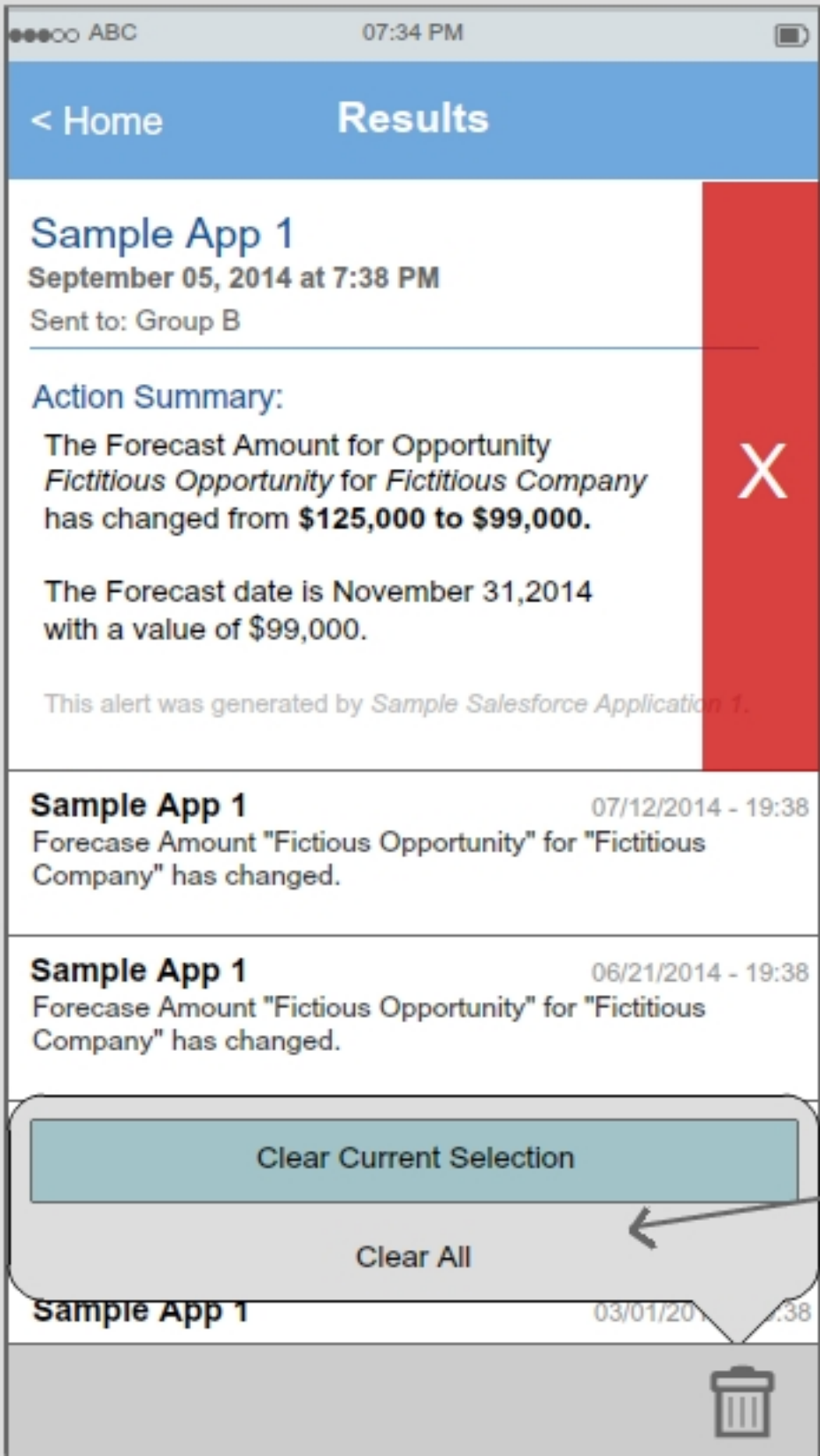
#### Sample App 1

01/03/2014 - 19:38

Forecast Amount "Fictitious Opportunity" for "Fictitious Company" has changed.

Next Page



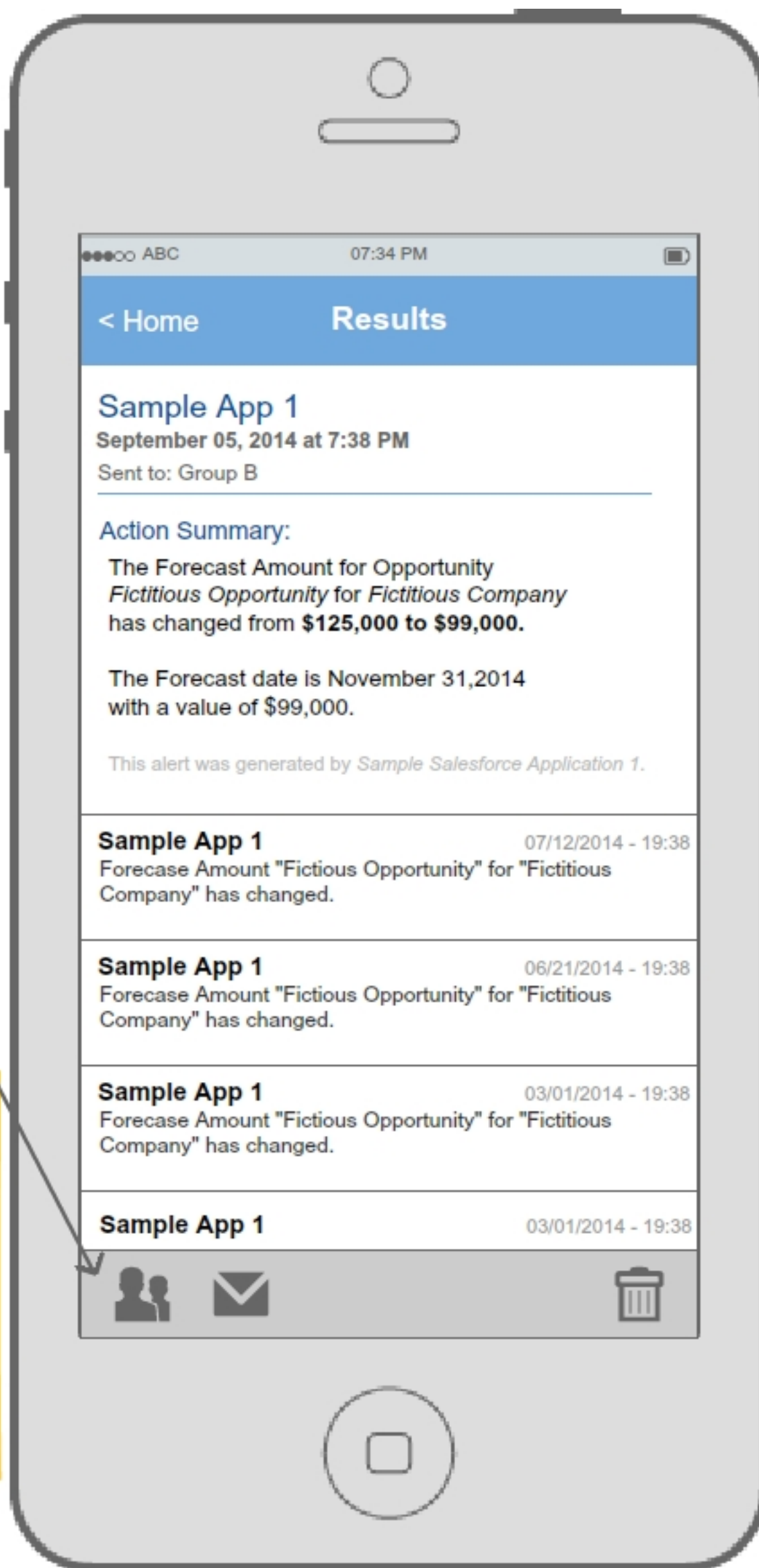


To remove a result one at a time, the user can swipe left over the top of the result.

This is similar to previously established functionality found in the app.

To remove all results, the user can select the trash can below and pick clear all.

Next Page



As an UX team we have been thinking about how the user uses this information in the results page. We would propose a usability study on what the user does after receiving these results.

- Do they just delete it?
- Do they make a phone call?
- Do they reach out via email to the leader or associates?
- Do they schedule a meeting to review changes?

We can make this app more "sticky" if they can perform their next action right from the app.



ABC

07:34 PM



< Home

Results

### Sample App 1

September 05, 2014 at 7:38 PM

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#### Sample App 1

01/03/2014 - 19:38

Forecast Amount "Fictitious Opportunity" for "Fictitious Company" has changed.



Too many





ABC

08:29 PM



< Home

Results

## Sample App 1

September 05, 2014 at 7:38 PM

Sent to: Group B

### Lots of Results

It appears that you have lots of results. This could take a while. We can narrow it down if you like.

Cancel

Filter Results

### Sample App 1

07/12/2014 - 19:38

Forecast Amount "Fictitious Opportunity" for "Fictitious Company" has changed.

### Sample App 1

06/21/2014 - 19:38

Forecast Amount "Fictitious Opportunity" for "Fictitious Company" has changed.

### Sample App 1

03/01/2014 - 19:38

Forecast Amount "Fictitious Opportunity" for "Fictitious Company" has changed.

### Sample App 1

01/03/2014 - 19:38

Forecast Amount "Fictitious Opportunity" for "Fictitious Company" has changed.





ABC

07:34 PM



< Home

Set Alerts

Save

Me



Push



Email



Account Holder

Email



Opportunity Owner

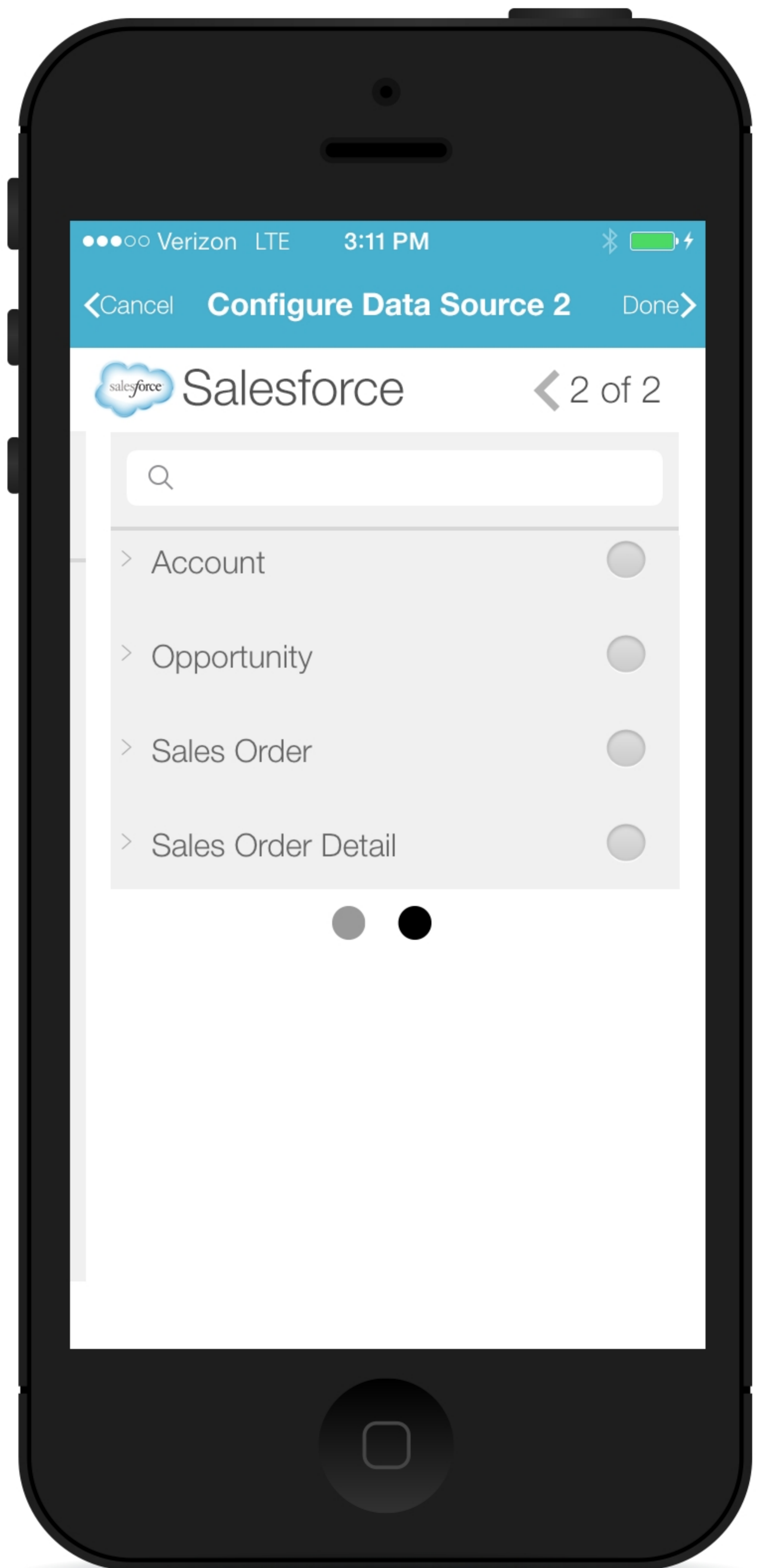
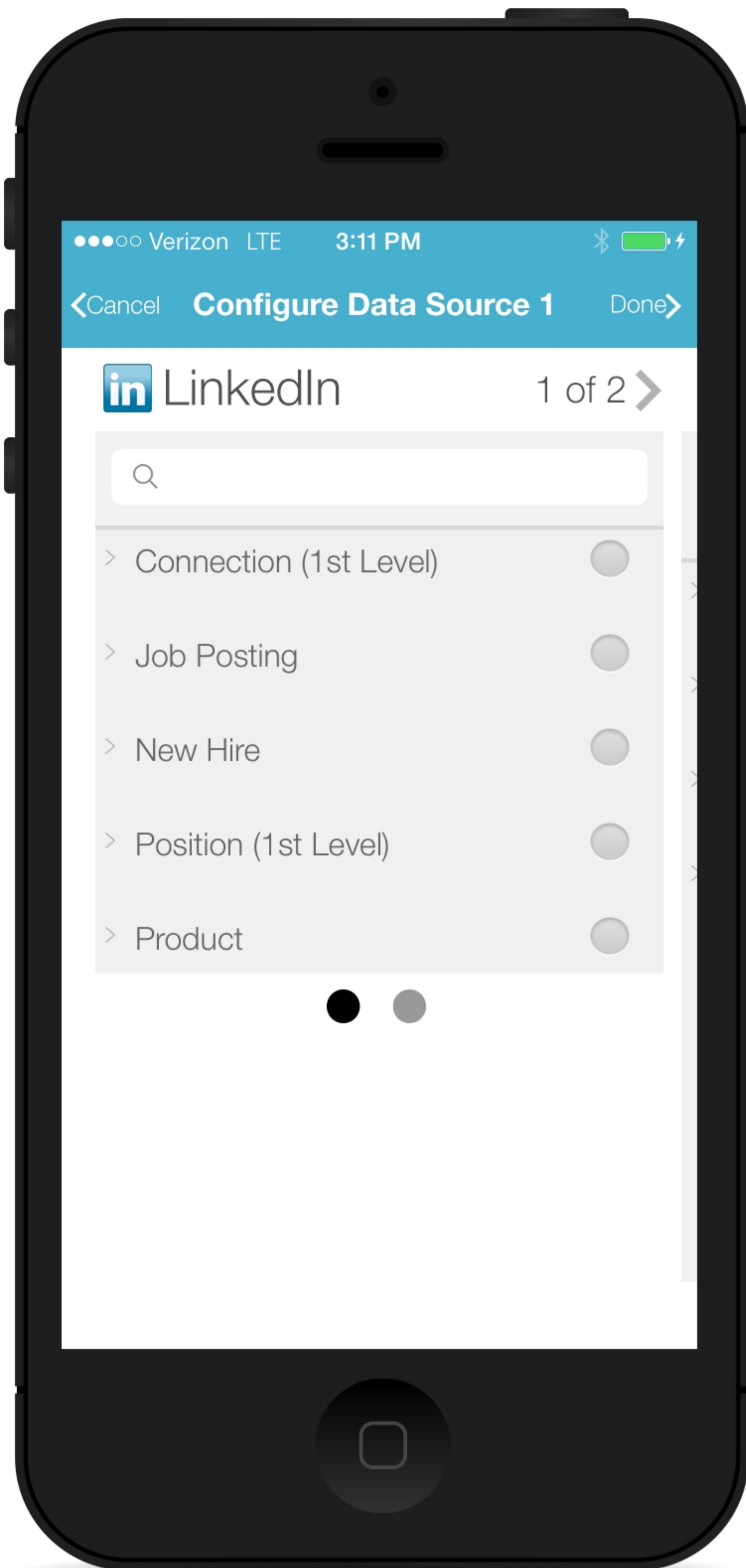
Email

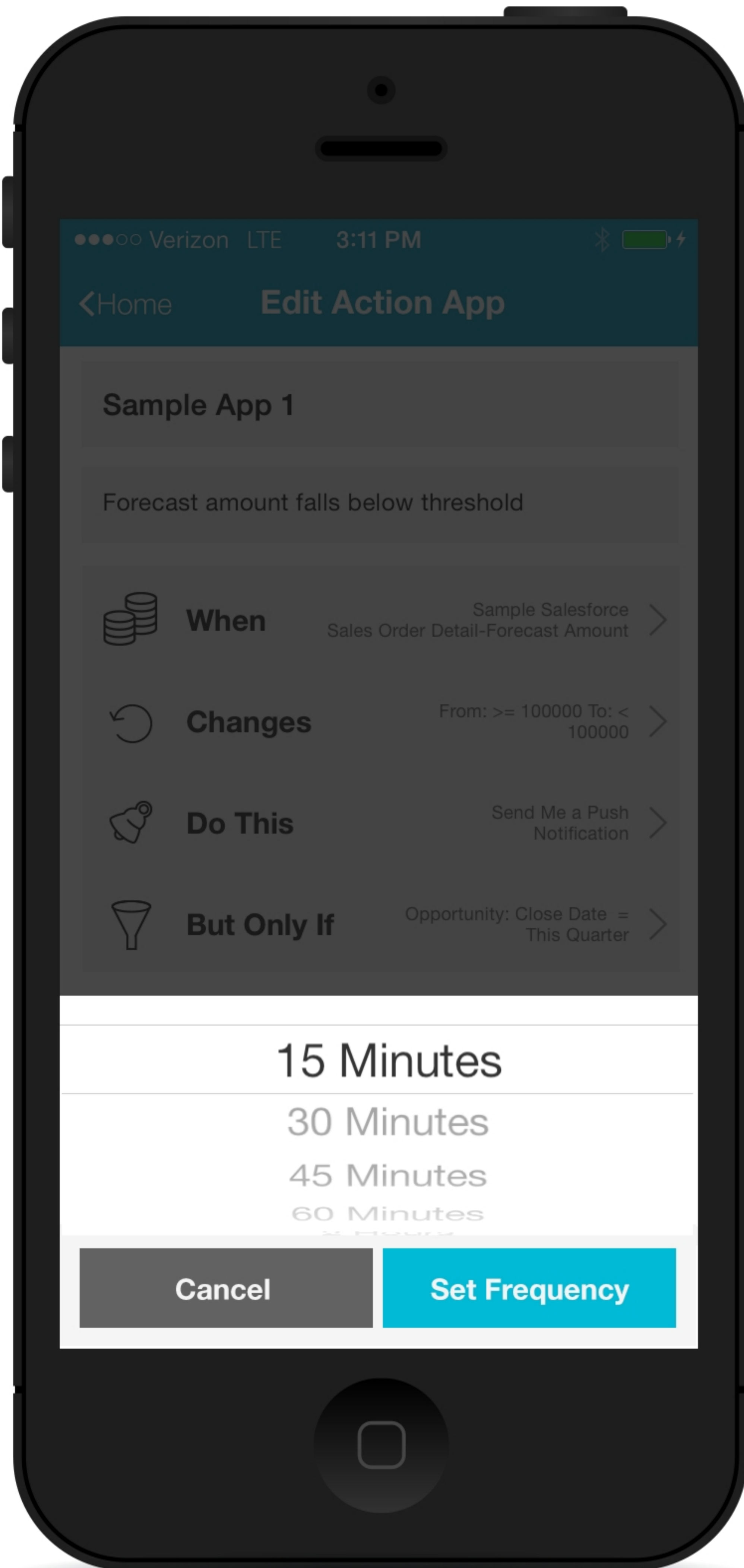


Contact List

Email







This screen can be opened from the initial landing page.

The only difference is that the frequency option to be set is not present.

Is that by design? It seems odd to exclude an option from just that one window.

Is it maybe hidden due to screen resolution constraints?

ABC

02:31 PM



< Home

Results

## Sample App 1

September 05, 2014 at 7:38 PM

Sent to: Group B

### Action Summary:

The Forecast Amount for Opportunity

## Filter Results by



App Name



Date



Un-read







ABC

07:40 PM



< Home

Results

## Sample App 1

September 05, 2014 at 7:38 PM

Sent to: Group B

### Action Summary:

The Forecast Amount for Opportunity

## Filter Results by



App Name

Sample App 1

Sample App 2

Salesforce West

Salesforce East

Test 2

Test 3





ABC

07:50 PM



< Home

Results

## Sample App 1

September 05, 2014 at 7:38 PM

Sent to: Group B

### Action Summary:

The Forecast Amount for Opportunity

## Filter Results by

Date

January

February

March

**April**

May

June

July





ABC

07:40 PM



< Home

Results

## Sample App 1

September 05, 2014 at 7:38 PM

Sent to: Group B

### Action Summary:

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The Forecast date is November 31, 2014  
with a value of \$99,000.

## Filter Results by

App Name



Q

W

E

R

T

Y

U

I

O

P

A

S

D

F

G

H

J

K

L



Z

X

C

V

B

N

M



123




space

return





Action 



**3**



### Sample App 1

Forecast amount falls below threshold



#### When

Sample Salesforce  
Forecast Amount



#### Changes

From:  $\geq 100000$  To:  $< 100000$



#### Do This

Multiple values specified



#### But Only If

Opportunity: Close Date = This Quarter



#### Refresh Frequency

15 minutes



Clone This App

Delete This App



### Sample App 2

Forecast amount falls below threshold





Salesforce blah blah...



Netsuite blah blah...



Verizon LTE

3:11 PM



<Action App

Do This

Send Email



kate@actian.com



mark@actian.com



Send SMS Text



(512) 231-6054



(989) 554-1249



Send Push Notifications



Cancel

Save Settings